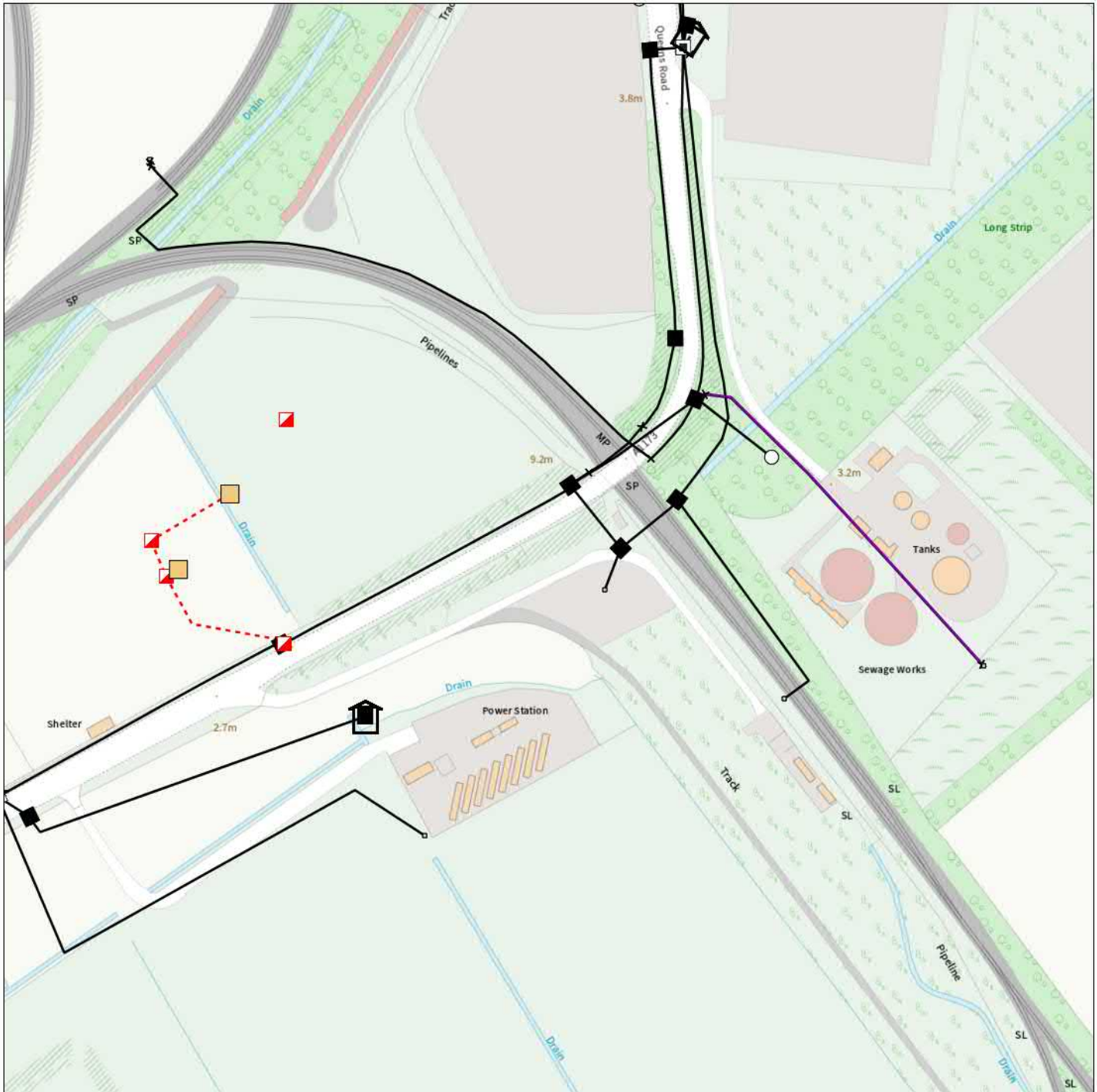


Appendix D – Utilities Report (6/6)

Maps by email Plant Information Reply



IMPORTANT WARNING

Information regarding the location of BT apparatus is given for your assistance and is intended for general guidance only. No guarantee is given of its accuracy. It should not be relied upon in the event of excavations or other works being made near to BT apparatus which may exist at various depths and may deviate from the marked route.



openreach

CLICK BEFORE YOU DIG

FOR PROFESSIONAL FREE ON SITE ASSISTANCE PRIOR TO COMMENCEMENT OF EXCAVATION WORKS INCLUDING LOCATE AND MARKING SERVICE

email cbyd@openreach.co.uk

ADVANCE NOTICE REQUIRED
(Office hours: Monday - Friday 08.00 to 17.00)
www.openreach.co.uk/cbyd

Accidents happen

If you do damage any Openreach equipment please let us know by calling 0800 023 2023 (opt 1 + opt 1) and we can get it fixed ASAP

KEY TO BT SYMBOLS

		Change Of State	+	Hatchings	
	<i>Planned</i>	Live	×	Built	
PCP			▲	Planned	
Pole			■	Inferred	
Box			Ⓚ	Duct	
Manhole			Other proposed plant is shown using dashed lines. BT Symbols not listed above may be disregarded. Existing BT Plant may not be recorded. Information valid at time of preparation. Maps are only valid for 90 days after the date of publication.		
Cabinet					
	<i>Pending Add</i>	<i>In Place</i>	<i>Pending Remove</i>	<i>Not In Use</i>	
Power Cable					
Power Duct				N/A	

Reproduced from the Ordnance Survey map by BT by permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationary Office

(C) Crown Copyright British Telecommunications plc 100028040

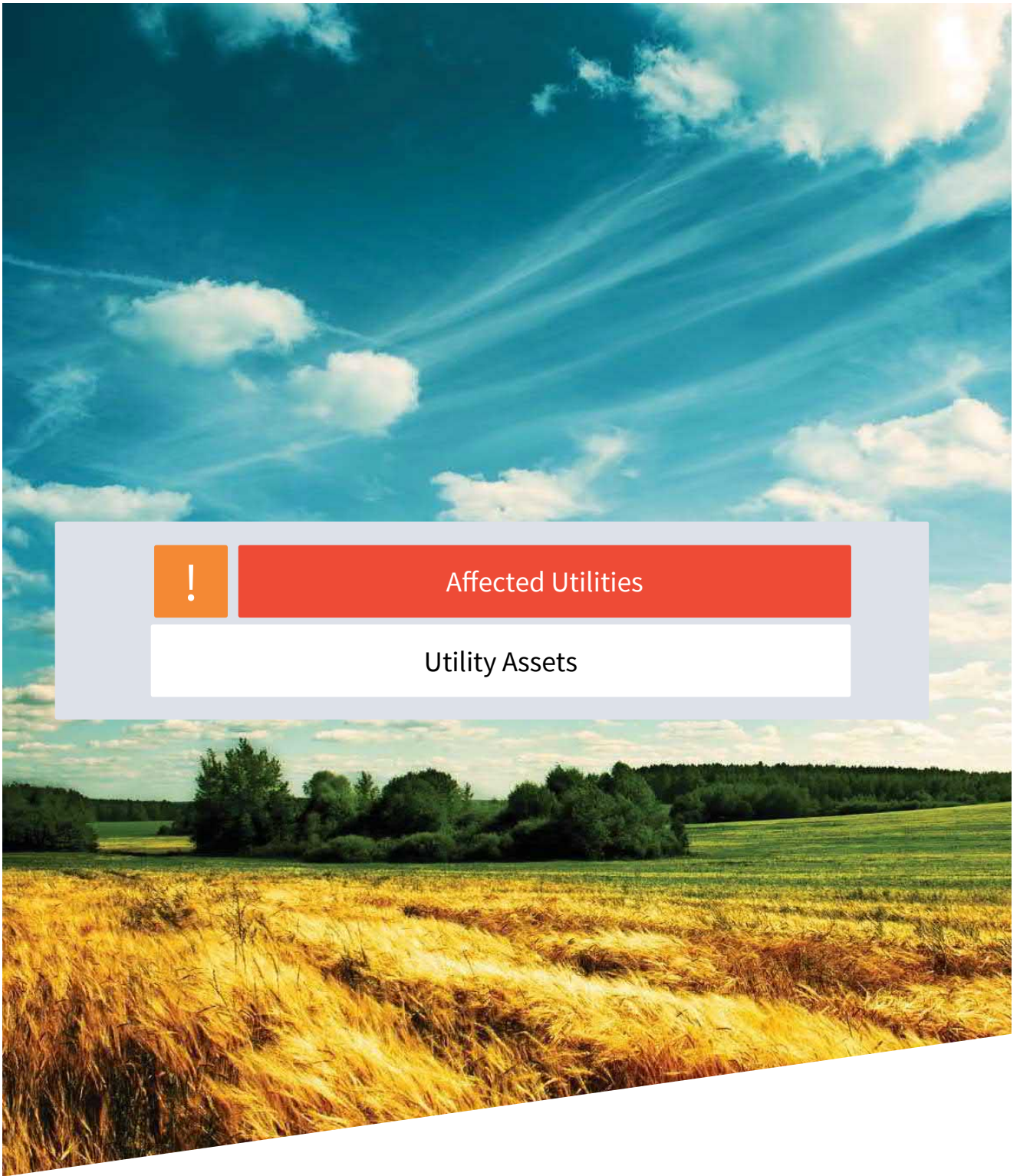
BT Ref : LLH02246H

Map Reference : (centre) TA2067014962

Easting/Northing : (centre) 520670,414962

Issued : 27/09/2021 14:24:47

WARNING: IF PLANNED WORKS FALL INSIDE HATCHED AREA IT IS ESSENTIAL BEFORE PROCEEDING THAT YOU CONTACT THE NATIONAL NOTICE HANDLING CENTRE. PLEASE SEND E-MAIL TO: nnhc@openreach.co.uk



Affected Utilities

Utility Assets

ADVISORY NOTICE

SUPPLIER UPDATE: Utility Assets

On 27/09/2021, an enquiry was sent to Utility Assets' plant record department. As of the date of issue of this Utilities Report, we have not received a formal response from Utility Assets in regards to owning any equipment on this site. Utility Assets have however advised the following:

"Thank you for recently contacting Utility Assets plant record department. We will check whether we have any plant present at your site and contact you within 5 - 7 working days ONLY if we own any plant in the vicinity.

If we do not reply, we do not have any apparatus in the area of your works. However, PLEASE TAKE CARE when excavating around electricity cables in the event that not all cables present may be accurately shown. We recommend you use detecting equipment to map the site before excavating and fully comply with HSG47. DO NOT assume that a cable is dead if you don't have a record of its presence. The cable must be treated as live unless PROVEN DEAD by the cable owner. In case of emergency please contact your local electricity distribution company.

This is an automated reply from our dedicated asset records email address. If you receive further correspondence from us it will be from asset.manager@utilityassets.co.uk quoting a site reference number.

Asset Manager - Utility Assets Ltd"

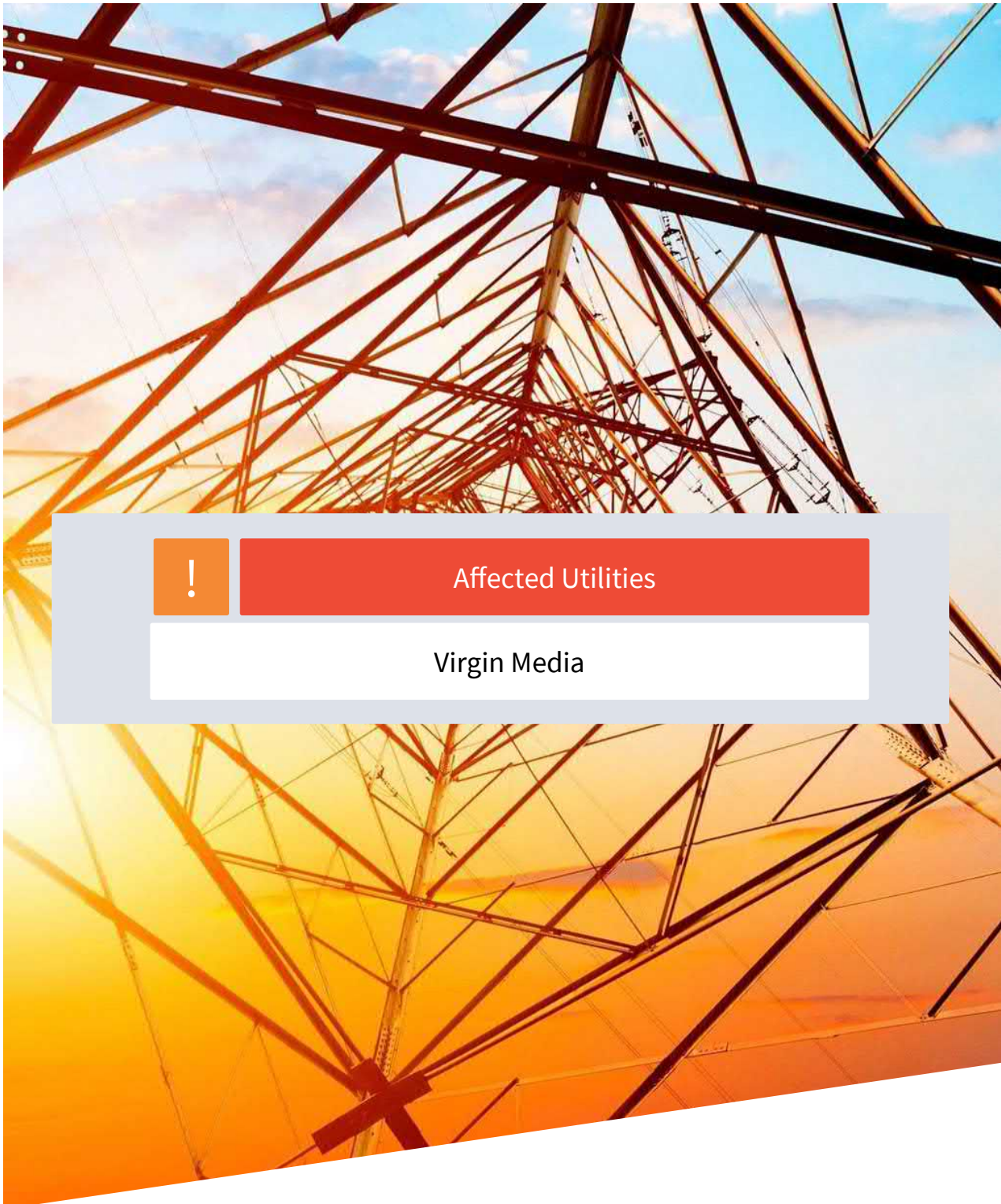
If a formal response is received within 3 months of the date of this search it will be forwarded onto you as per our usual service. However, without formal communication from Utility Assets it remains unconfirmed that your site will not be affected by their network. Utility Assets will not acknowledge receipt of this enquiry, or any subsequent chases, unless their network will be affected.

Terms and Conditions

Full Terms and Conditions can be found on the following URL:
<http://www.landmarkinfo.co.uk/Terms/Show/515>

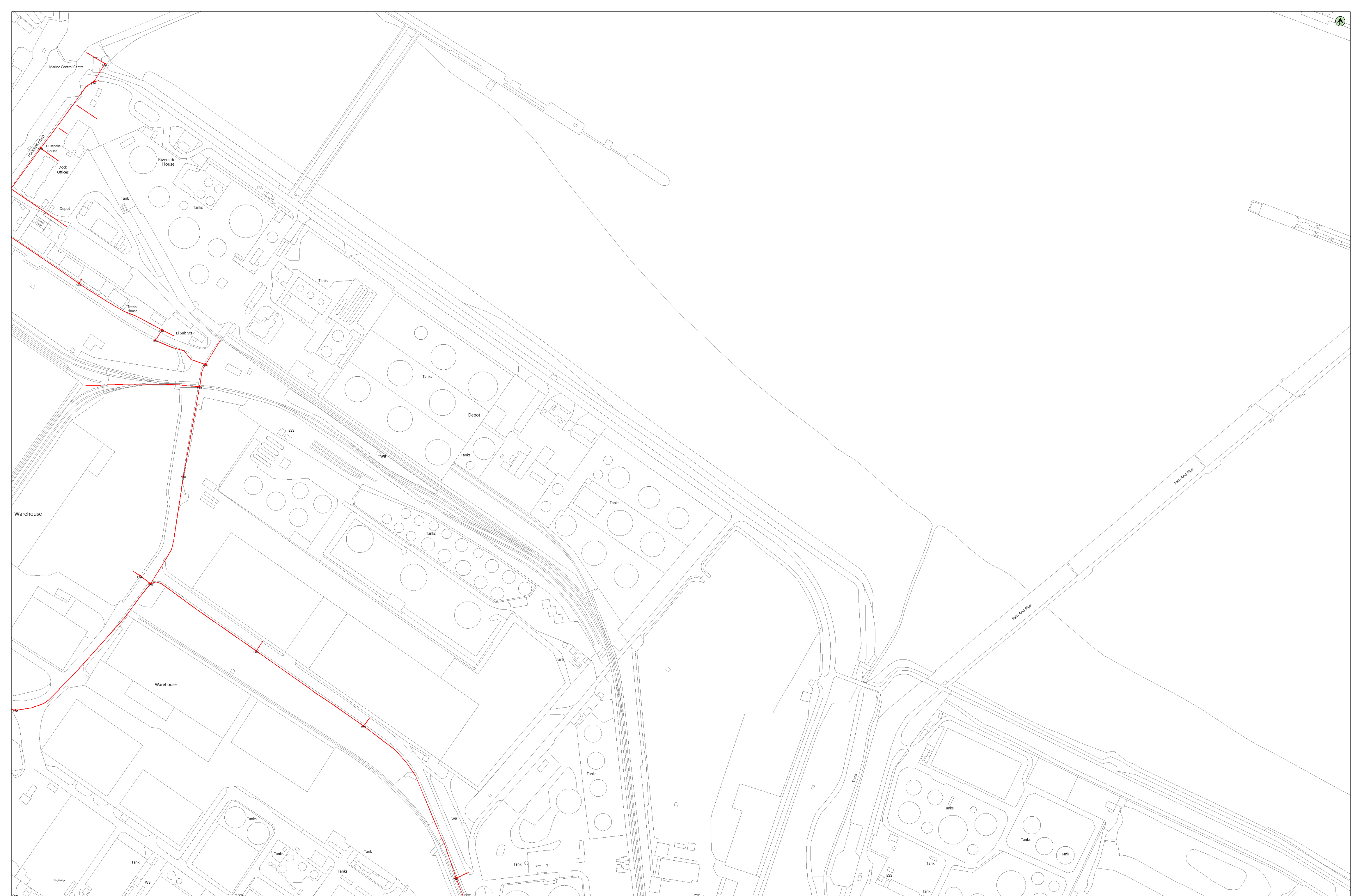
Please note that Utilities Reports have a validity of 3 months from the date of purchase.

If you experience difficulties accessing our Terms and Conditions, please telephone our Customer Service Team on 0844 844 9966.



Affected Utilities

Virgin Media



© Crown copyright and database rights 2021 Ordnance Survey 100019209 Date: 12/10/21 Scale: 1:1250 Map Centre: 520590.415981 Data updated: 01/10/21 Our Ref: 671876 - 1 Telecons Plan A0

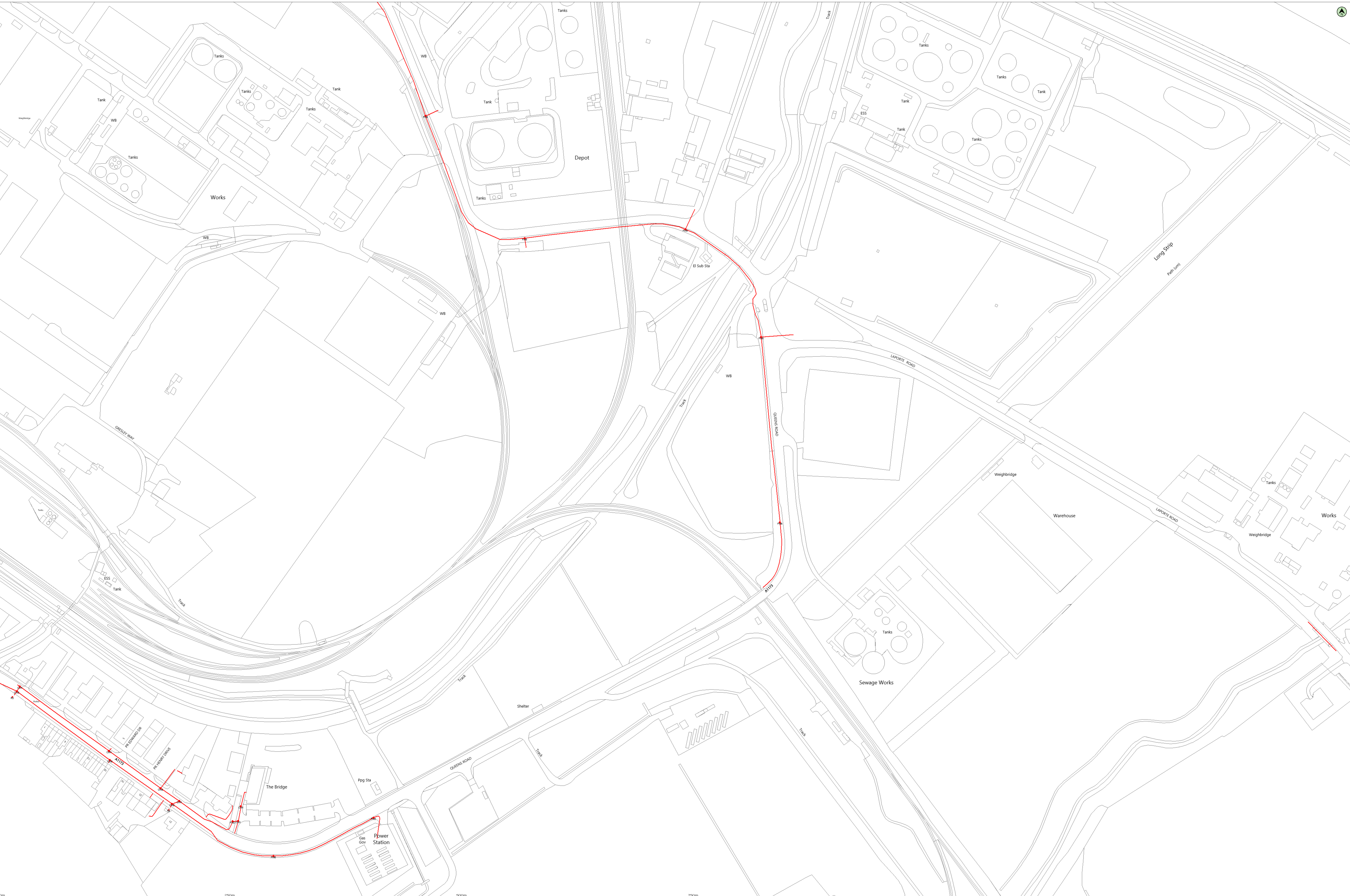
Important information - please read The purpose of this plan is to identify Virgin Media apparatus. We have tried to make it as accurate as possible but we cannot warrant its accuracy. In addition, we caution that within Virgin Media apparatus there may be instances where marine voltage cover cables have been placed inside green cable runs during the 'Marine' installation phase. Further details can be found using the 'Advanced' functionality of our website. Therefore, you must not rely solely on this plan if you are carrying out any excavation or other works in the vicinity of Virgin Media apparatus. The actual location of any underground services must be verified by cable detection equipment, etc. and established on site before any mechanical work is done. Accordingly, unless it is due to the negligence of Virgin Media, its employees or agents, Virgin Media will not have any liability for any omissions or inaccuracies in the plan or for any loss or damage caused or arising from the use of and/or any reliance on this plan. This plan is provided by Virgin Media Limited (c) Crown copyright and database rights 2021 Ordnance Survey 100019209

Duct / Trench	Chamber / Pole	Cabinet

ben.evans2@atkinsglobal.com
100245_1



CHECKED



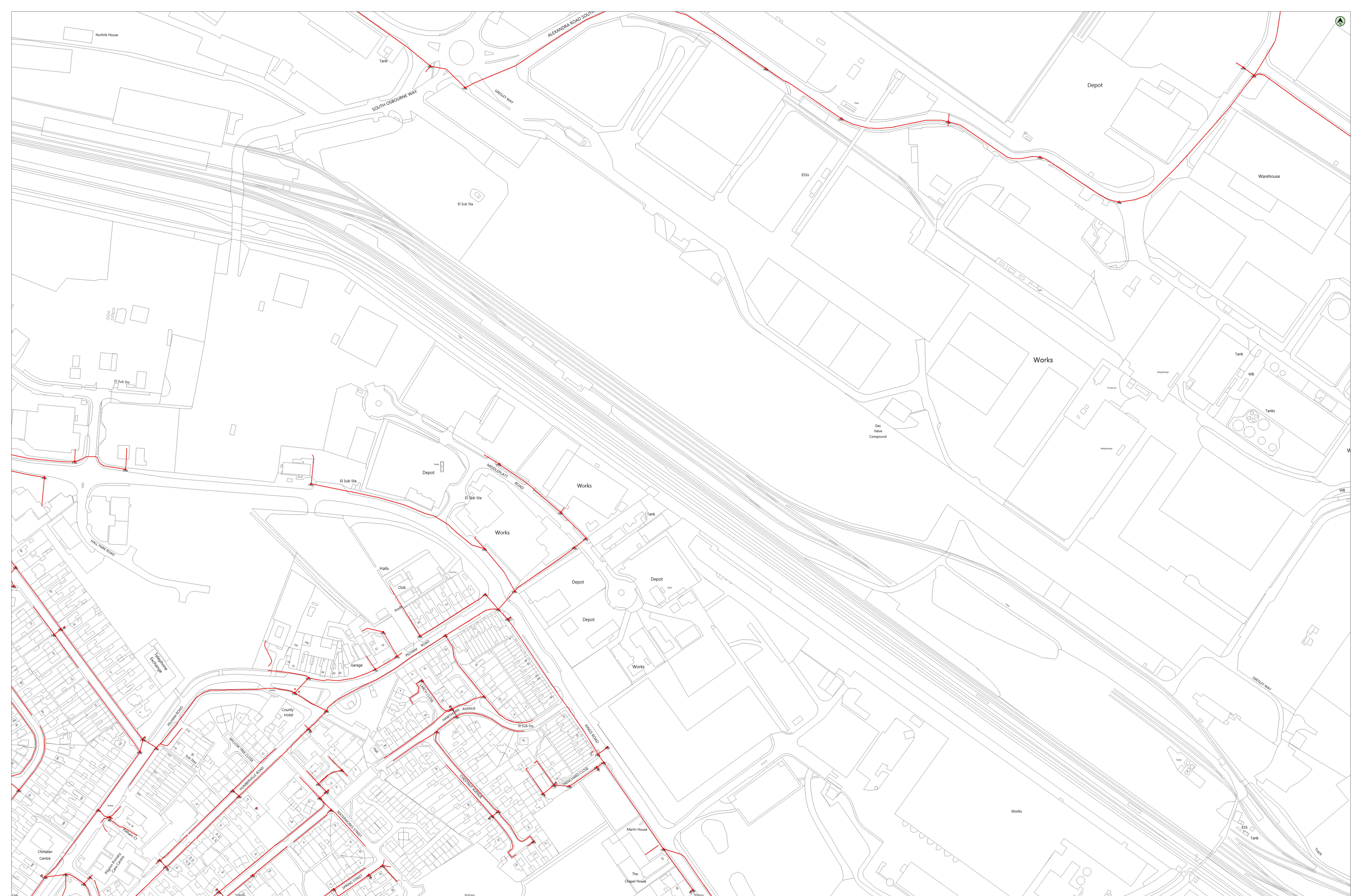
(c) Crown copyright and database rights 2021 Ordnance Survey 100019209 Date: 12/10/21 Scale: 1:1250 Map Centre: S20614.415198 Data updated: 01/10/21 Our Ref: 671976 - 2 Telecons Plan A1

Important information - please read The purpose of this plan is to identify Virgin Media apparatus. We have tried to make it as accurate as possible but we cannot warrant its accuracy. In addition, we caution that within Virgin Media apparatus there may be instances where certain voltage cover cables have been placed inside green - either non-locks during further details can be found using the 'Advanced' tool on our website. Therefore, you must not rely solely on this plan if you are carrying out any excavation or other works in the vicinity of Virgin Media apparatus. The actual location of any underground services must be related to current design requirements and not necessarily to the location of any physical plant in use. Accordingly, unless it is due to the negligence of Virgin Media, its employees or agents, Virgin Media will not have any liability for any omissions or inaccuracies in the plan or for any loss or damage caused or arising from the use of and/or any reliance on this plan. This plan is provided by Virgin Media Limited (c) Crown copyright and database rights 2021 Ordnance Survey 100019209

Duct / Trench	Chamber / Pole	Cabinet

ben.evans2@atkinsglobal.com
100245_2



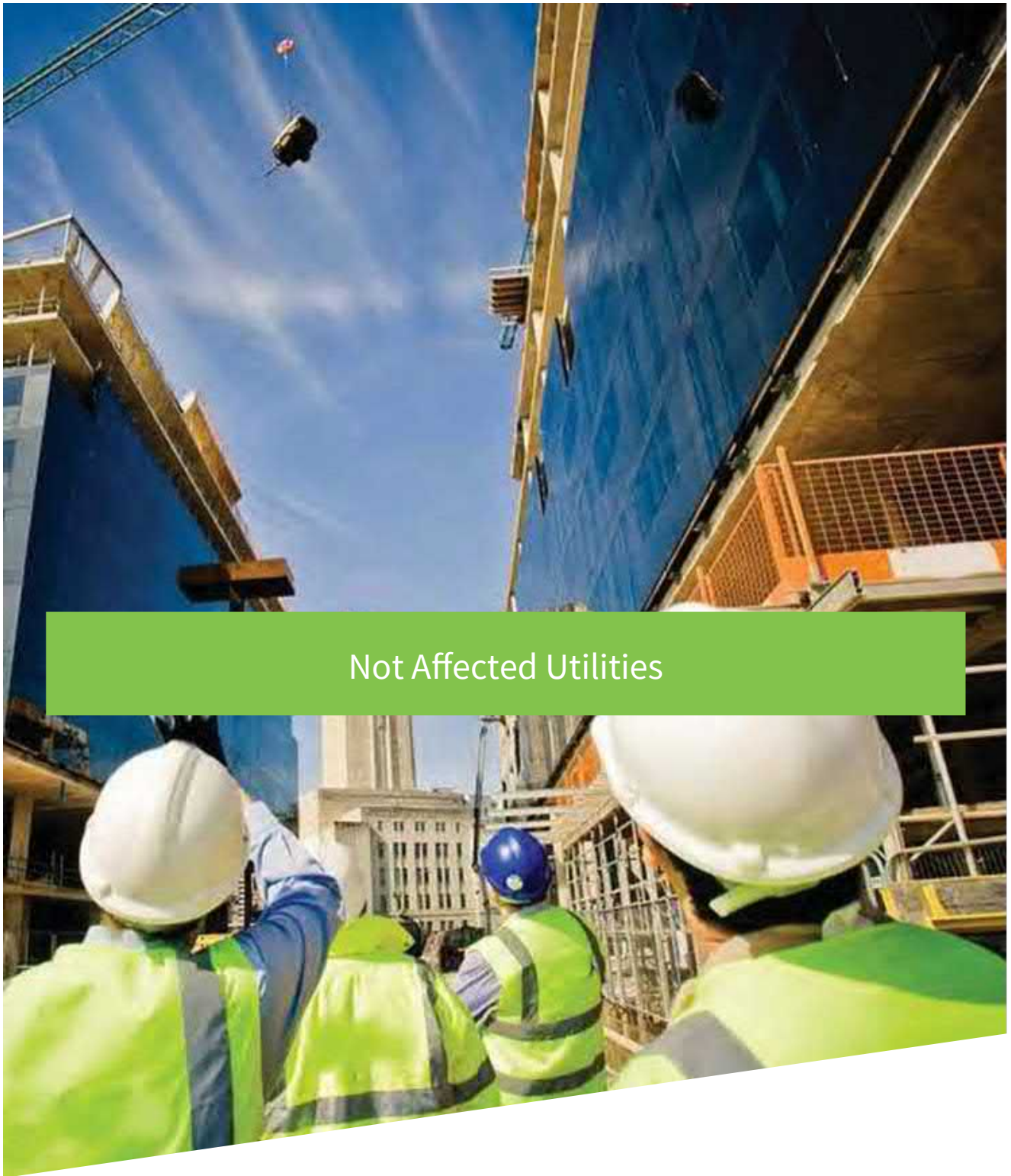


Important information - please read The purpose of this plan is to identify Virgin Media apparatus. We have tried to make it as accurate as possible but we cannot warrant its accuracy. In addition, we caution that within Virgin Media apparatus there may be infrastructure where neither voltage cover cables has been placed inside green - other than those during further details can be found under the 'Approved Work' section. This plan is for information only. Therefore, you must not rely solely on this plan if you are carrying out any excavation or other works in the vicinity of Virgin Media apparatus. The actual location of any apparatus may vary from the location shown on this plan. We accept no liability for any errors or inaccuracies in the plan or for any loss or damage caused or arising from the use of this plan. This plan is produced by Virgin Media Limited (c) Crown copyright and database rights 2021 Ordnance Survey 100018209

Duct/Trench	Chamber/Pole	Cabinet

ben.evans2@atkinglobal.com
100245_3





Not Affected Utilities

Badwannache, Sanjana

From: Plantenquiries <plantenquiries@catelecomuk.com>
Sent: 13 October 2021 17:43
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Please Note: Our search criteria has changed. We previously searched for Colt Network which was within 200 metres, this has now changed to 50 metres. The negative response will be for all enquiries that the network is 50 metres or more away from the place of enquiry.

Dear Sir/Madam,

Thank you for your enquiry for the above reference.

We can confirm that Colt Technology Services do not have apparatus near the above location as presented on your submitted plan, if any development or scheme amendments fall outside the 50 metre perimeter new plans must be submitted for review.

Search is based on Overseeing Organisation Agent data supplied; we do not accept responsibility for O.O. Agent inaccurate data.

If we can be of any further assistance please do not hesitate to contact us.

Kind regards,

Plant Enquiry Team



Please consider the environment before printing this email.

This e-mail and any files transmitted with it are confidential and are intended solely for the use of the intended recipient(s). If you are not the intended recipient, you must not copy, distribute or take any action based on this communication. If you have received this communication in error please contact plantenquiries@catelecomuk.com and delete this communication and any copies of it. Any views or opinions presented are solely those of the author and do not necessarily represent those of C A Telecom LTD. C A Telecom LTD monitors e-mails to ensure that its systems operate effectively and to minimise the risk of viruses.

From: requests.utilitysolutions@atkinglobal.com <requests.utilitysolutions@atkinglobal.com>
Sent: 27 September 2021 05:13
Cc: requests.utilitysolutions@atkinglobal.com
Subject: Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021



We have checked CityFibre's website and in this instance your area is not affected.

From: plantenquiryservice@gtc-uk.co.uk
Sent: 27 September 2021 09:35
To: Utility Solutions GDC Requests
Subject: Saved/RPA GTC Plant Enquiry - Ref- 2064827
Attachments: 2064827.png

GTC Apparatus Not Found In Search Area

Our Plant Enquiry Service Ref: 2064827
Your Enquiry Ref: LM 100245/DoM

Dear Chrissy,

Thank you for your enquiry concerning apparatus in the vicinity of your proposed work. GTC can confirm that we have no apparatus in the vicinity but please note that other asset owners may have and ensure all utility owners have been consulted. For your records, the search area is shown in the attached map.

Please note our assets now include those owned and operated by:

- GTC Pipelines Limited
- Independent Pipelines Limited
- Quadrant Pipelines Limited
- Electricity Network Company Limited
- Independent Power Networks Limited
- Independent Water Networks Limited
- Open Fibre Networks Limited
- Independent Community Heating Limited

If you have any queries or require any further information please do not hesitate to contact us.

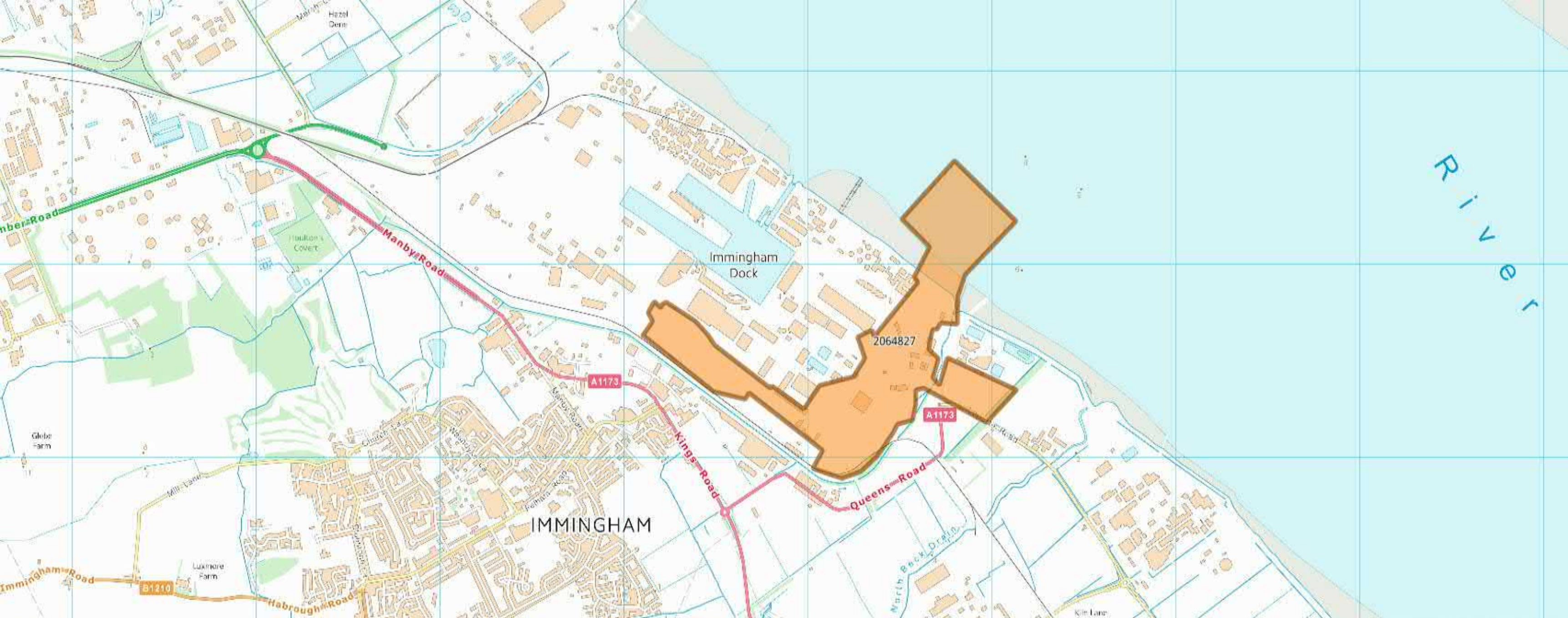
Your sincerely,

GTC Plant Enquiry Service.

GTC
Synergy House
Woolpit Business Park
Woolpit
Bury St Edmunds
Suffolk, IP30 9UP
Tel: 01359 240363
plant.enquiries@gtc-uk.co.uk

NOTE:

This E-Mail originates from GTC, Synergy House, Woolpit Business Park, Woolpit, Bury St Edmunds, Suffolk, IP30 9UP
VAT Number: GB688 8971 40. Registered No: 029431.



From: Plantenquiries <Plantenquiries@instalcom.co.uk>
Sent: 29 September 2021 16:45
To: Utility Solutions GDC Requests
Subject: Saved/RPA RE: E09-21- 6286 Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Dear Sir or Madam,

Thank you for your plant enquiry below.

We can confirm that Lumen Technologies (formerly CenturyLink Communications UK Limited, Level 3, Global Crossing (U.K.) Ltd, Global Crossing PEC, Fibernet UK Ltd and Fibrespan Ltd) do not have any apparatus within the indicated works area.

Instalcom responds to plant enquiries for all of the above and therefore you only need send one plant enquiry to cover all of these companies.

Please note that this response is only valid for 3 months. If your works do not commence within this time period, please resubmit your plant enquiry for assessment before any works commence.

Regards

Plant Enquiries Dept
Instalcom Limited
Borehamwood Ind. Park
Rowley Lane
Borehamwood
WD6 5PZ

Office: +44 (0)208 731 4613
Fax: +44 (0)208 731 4601
Email: plantenquiries@instalcom.co.uk
Web: <http://www.instalcom.co.uk>



From: requests.utilitysolutions@atkinsglobal.com <requests.utilitysolutions@atkinsglobal.com>
Sent: 27 September 2021 05:13
Cc: requests.utilitysolutions@atkinsglobal.com
Subject: Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Our Reference: 100245
Site Name: Site off Queens Road, Immingham
Works Description: Development Appraisal



We have checked KCOM Group's website and in this instance your area is not affected.



We have checked Lincolnshire County Council's website and in this instance your area is not affected for Streetlights.

Our Ref: 23378509 LM 100245/DoM

Monday, 27 September 2021

Ben Evans
The Hub, 500 Park Avenue, Aztec West
Almondsbury
Bristol
BS32 4RZ

National Gas Emergency Number:
0800 111 999*

Gas Emergency Number:
0800 40 40 90*

*Available 24 hours, 7 days/week.
Calls may be recorded and monitored.
www.nationalgrid.com

Asset Protection
Gas Transmission
National Grid
Warwick
CV34 6DA
Email: assetprotection@nationalgrid.com

National Grid Gas – No Assets Affected Letter

Dear Sir/ Madam,

An assessment has been carried out with respect to National Grid Gas Transmission plc's apparatus and the proposed work location. Based on the location entered into the system for assessment the area has been found to not affect any of National Grid Gas Transmission plc's apparatus.

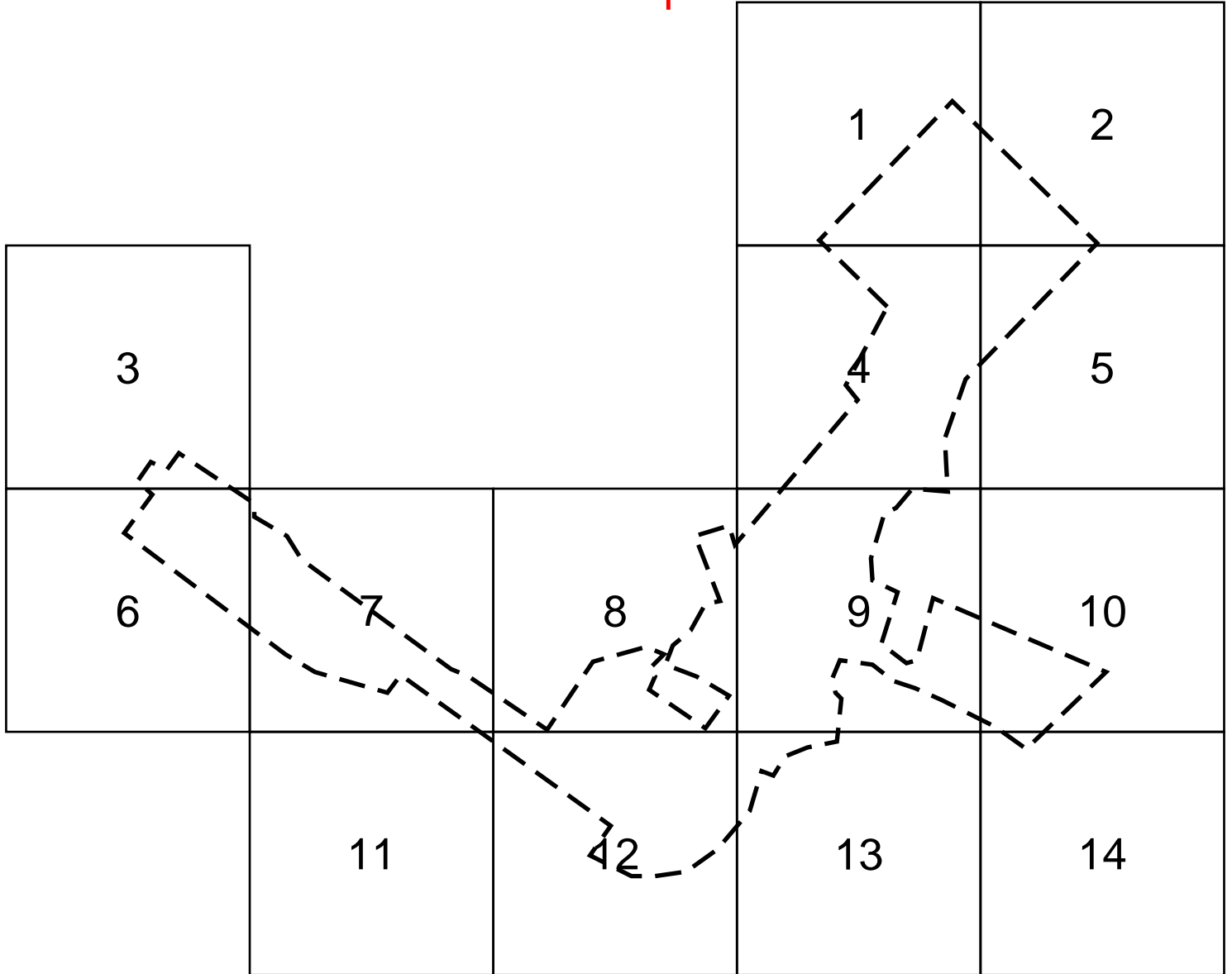
If you have any questions, or suspect for any reason that the above may be incorrect, please don't hesitate to contact us at assetprotection@nationalgrid.com, or call us on 01926 654844.

Please note this response and any attached map(s) are valid for 28 days

Yours sincerely

Asset Protection Team

Overview map of worksite

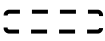
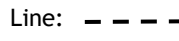



Warning: PDF designed for A4 colour print only with no page scaling



National Grid House
 Warwick Technology Park
 Gallows Hill
 Warwick
 CV34 6DA

AssetProtection@NationalGrid.com

Dig Sites Area:  Line: 
 NHP Mains

Date Requested: 27/09/2021
 Job Reference: 23378509
 Site Location: 520645 415741
 Requested by: Mr Ben Evans

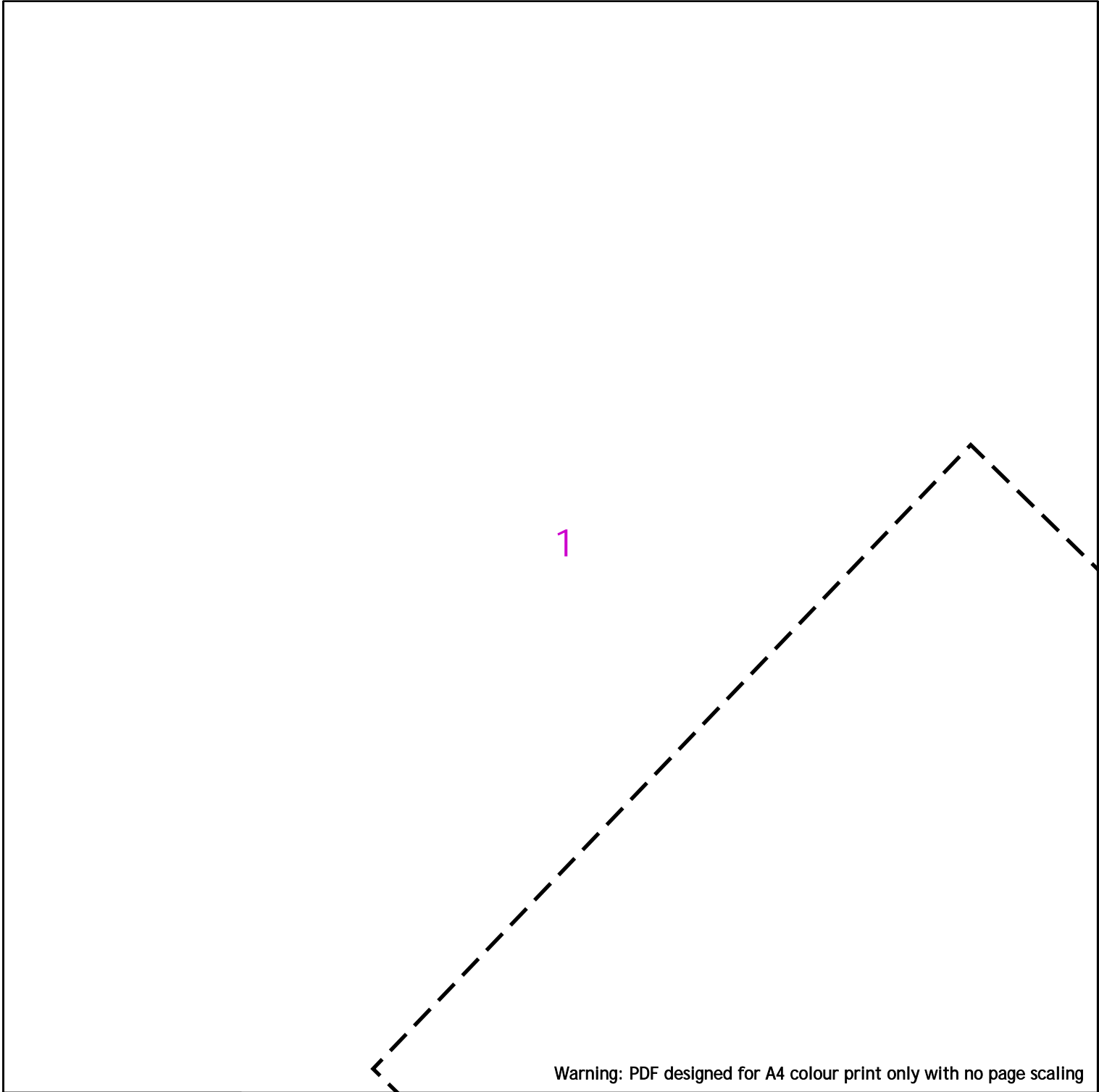
Your Scheme/Reference: LM
 100245/DoM

IMPORTANT NOTICES

This plan shows those pipes owned by National Grid Limited in its role as a licensed Gas Transporter (GT). Gas pipes owned by other GTs, or otherwise privately owned, may be present in this area. Information with regards to such pipes should be obtained from the relevant owners. The information shown on this plan is given without warranty, the accuracy thereof cannot be guaranteed. Service pipes, valves, syphons, stub connections, etc., are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by National Grid Limited or their agents, servants or contractors for any error or omission. Safe digging practices, in accordance with HS(G)47, must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. The information included on this plan should not be referred to beyond a period of 28 days from the date of issue.

National Grid Gas Emergency Number: 0800 40 40 90
 Available 24 hours, 7 days/week. Calls may be recorded and monitored

Scale: 1:12813 (When plotted at A4)



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nationalgrid

National Grid House
 Warwick Technology Park
 Gallows Hill
 Warwick
 CV34 6DA

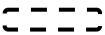
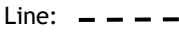
AssetProtection@NationalGrid.com


Date Requested: 27/09/2021
 Job Reference: 23378509
 Site Location: 520645 415741
 Requested by: Mr Ben Evans

Your Scheme/Reference: LM
 100245/DoM

Scale: 1:2500 (When plotted at A4)

100m

Dig Sites Area:  Line: 

 NHP Mains

IMPORTANT NOTICES
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 Available 24 hours, 7 days/week. Calls may be recorded and monitored

2

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Dig Sites Area: [dashed box] Line: [dashed line]

[solid line] NHP Mains

National Grid House

Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

AssetProtection@NationalGrid.com

Date Requested: 27/09/2021
Job Reference: 23378509
Site Location: 520645 415741
Requested by: Mr Ben Evans

Your Scheme/Reference: LM
100245/DoM

IMPORTANT NOTICES

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National Grid Gas Emergency Number: 0800 40 40 90
Available 24 hours, 7 days/week. Calls may be recorded and monitored

Scale: 1:2500 (When plotted at A4)

3

Warning: PDF designed for A4 colour print only with no page scaling



100m

Dig Sites Area: [dashed box] Line: [dashed line]

[solid line] NHP Mains

National Grid House
Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

AssetProtection@NationalGrid.com

Date Requested: 27/09/2021
Job Reference: 23378509
Site Location: 520645 415741
Requested by: Mr Ben Evans

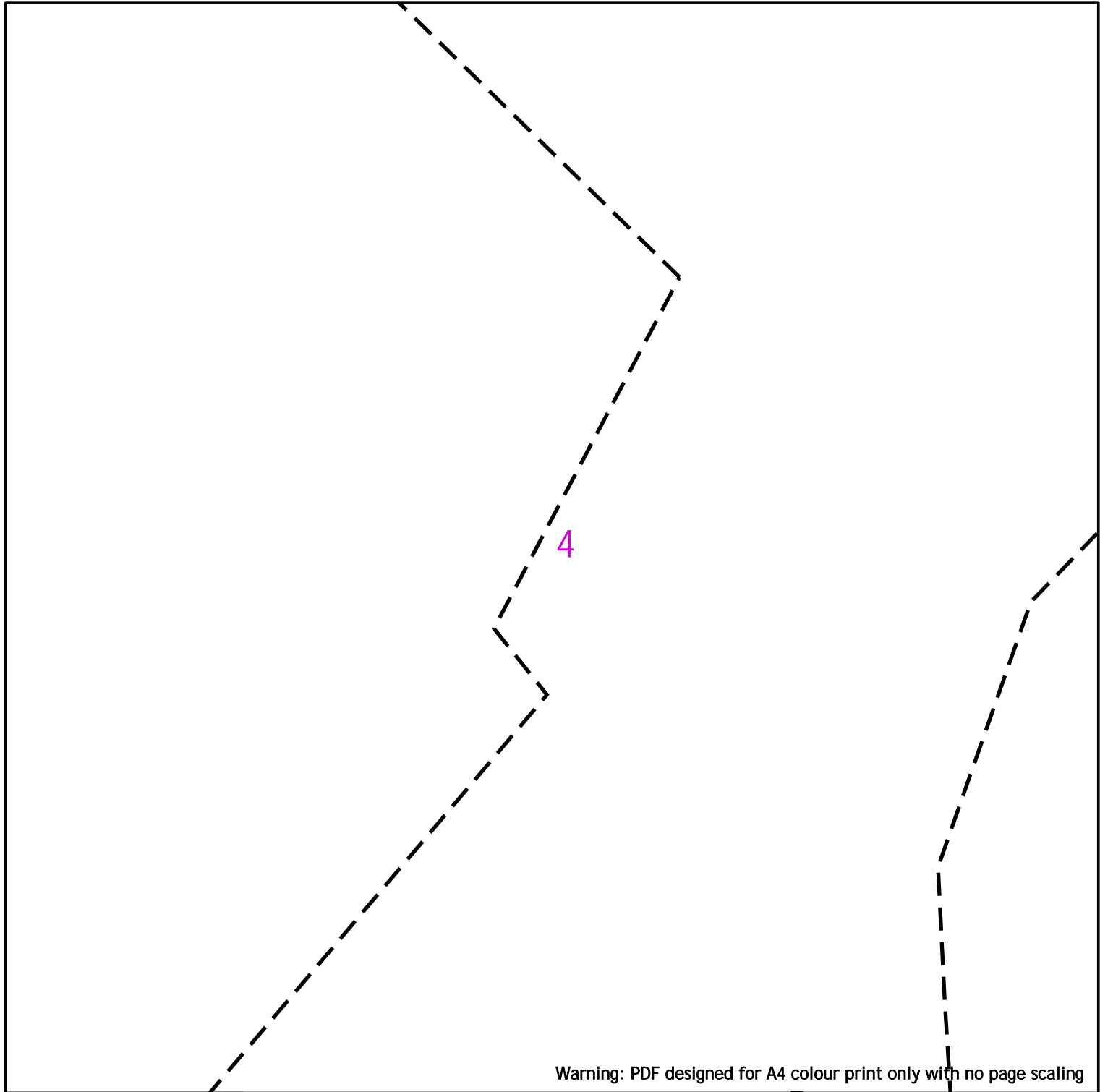
Your Scheme/Reference: LM
100245/DoM

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National Grid Gas Emergency Number: 0800 40 40 90
Available 24 hours, 7 days/week. Calls may be recorded and monitored

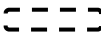

Scale: 1:2500 (When plotted at A4)



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100m

Dig Sites Area:  Line: 

 NHP Mains

National Grid House

Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

AssetProtection@NationalGrid.com

Date Requested: 27/09/2021
Job Reference: 23378509
Site Location: 520645 415741
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Your Scheme/Reference: LM
100245/DoM

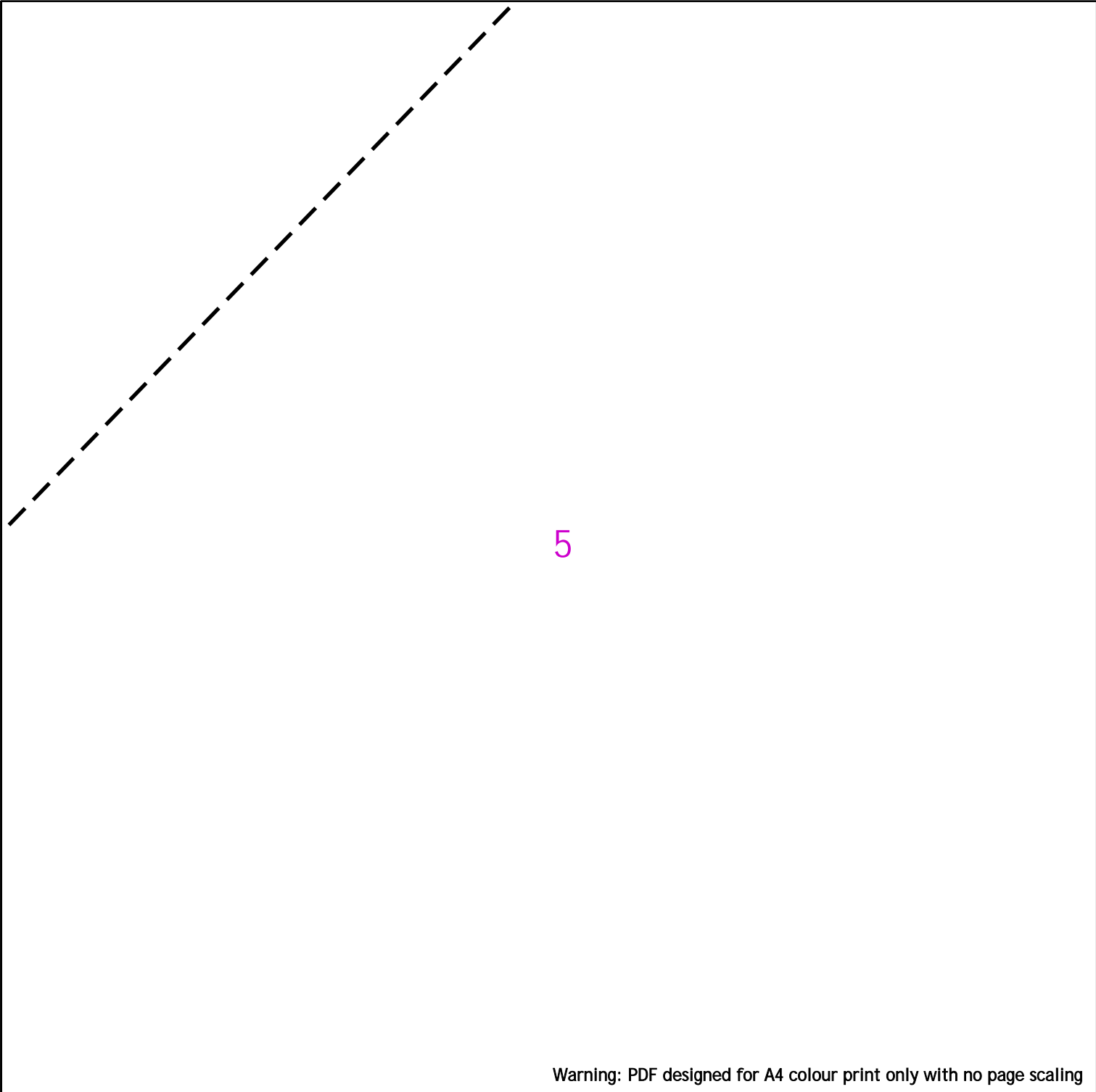
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National Grid Gas Emergency Number: 0800 40 40 90

Available 24 hours, 7 days/week. Calls may be recorded and monitored

Scale: 1:2500 (When plotted at A4)

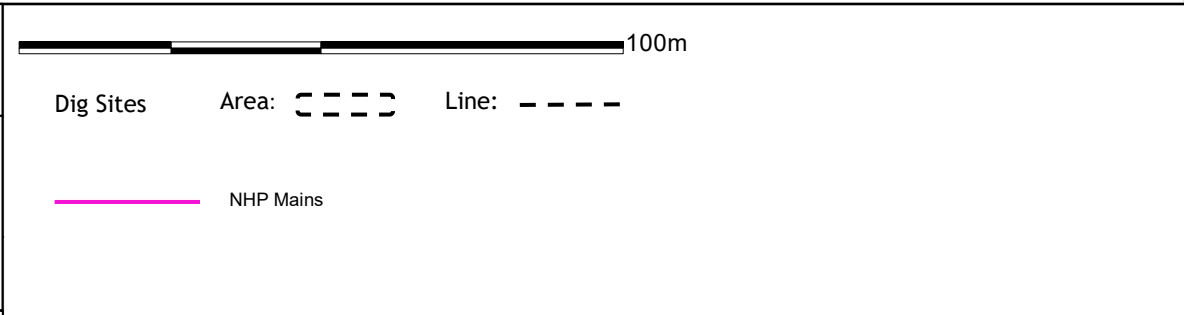


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nationalgrid

National Grid House
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AssetProtection@NationalGrid.com



Date Requested: 27/09/2021
 Job Reference: 23378509
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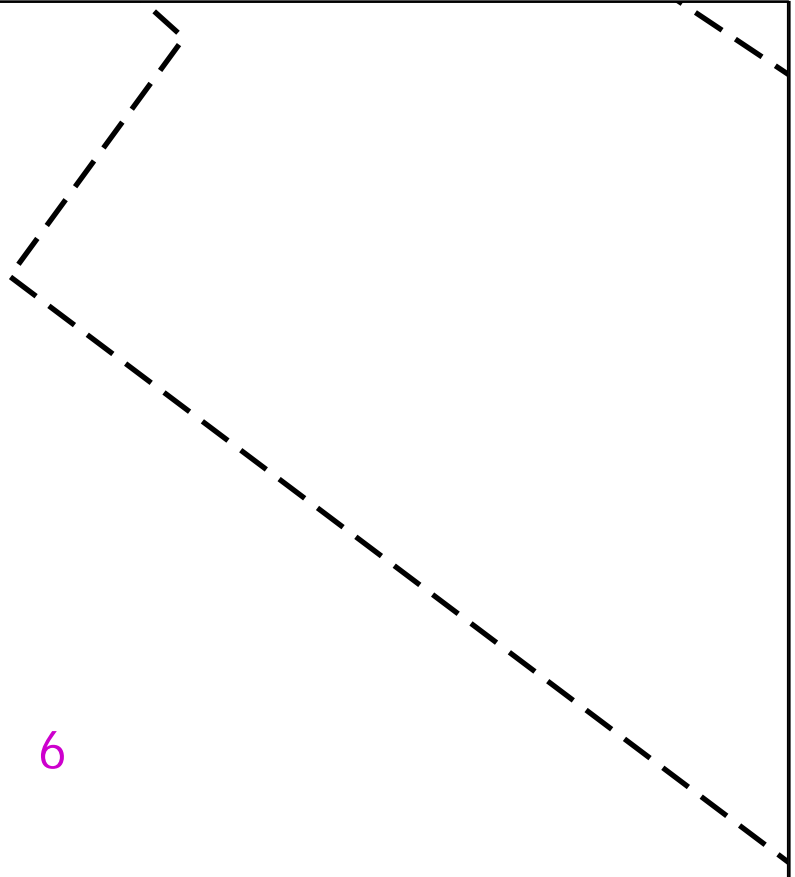
Your Scheme/Reference: LM
 100245/DoM

Scale: 1:2500 (When plotted at A4)

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National Grid Gas Emergency Number: 0800 40 40 90
 Available 24 hours, 7 days/week. Calls may be recorded and monitored

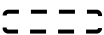

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100m

Dig Sites Area:  Line: 

 NHP Mains

National Grid House
Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

AssetProtection@NationalGrid.com

Date Requested: 27/09/2021
Job Reference: 23378509
Site Location: 520645 415741
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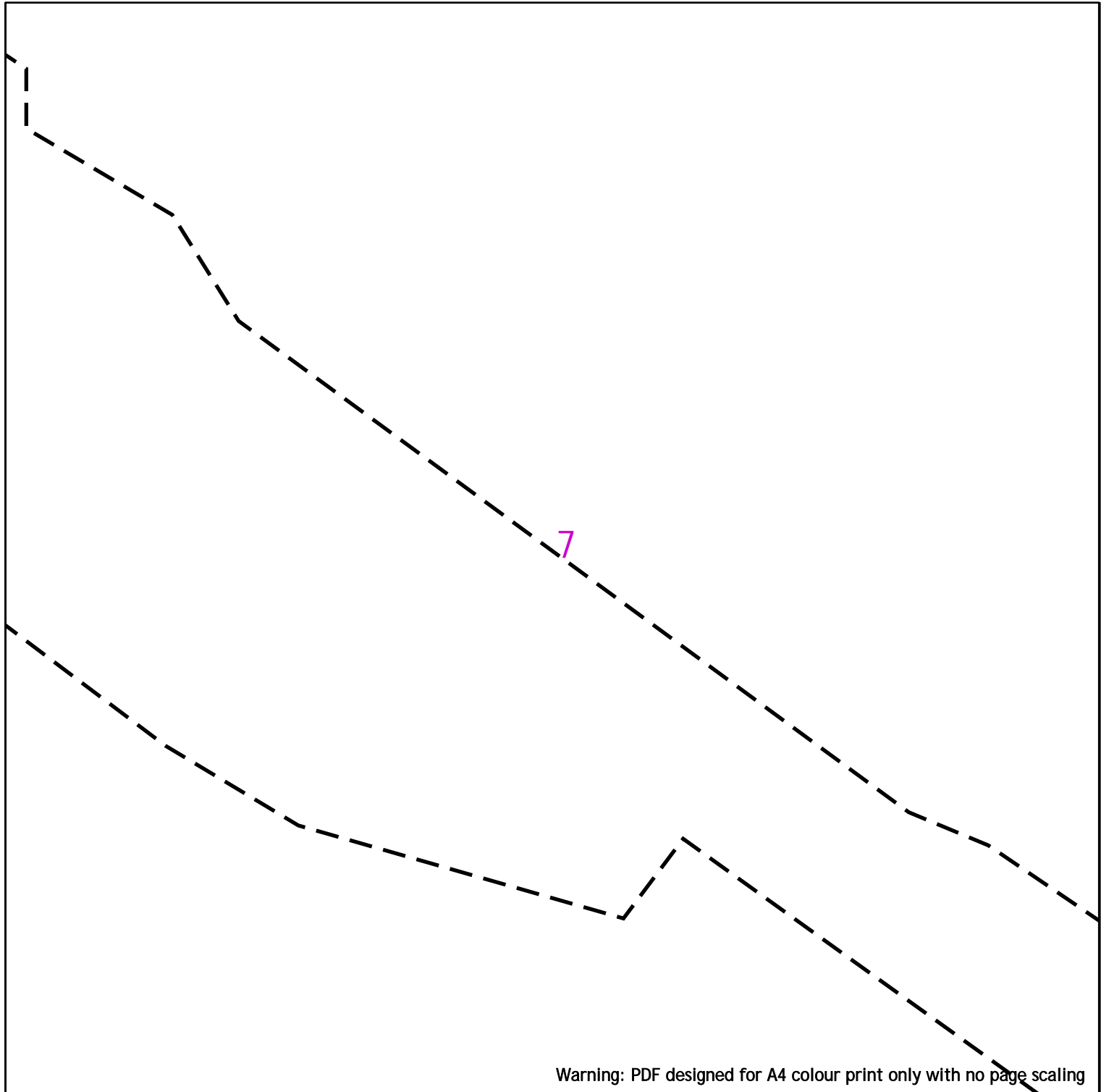
Your Scheme/Reference: LM
100245/DoM

IMPORTANT NOTICES

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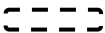
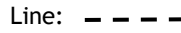
National Grid Gas Emergency Number: 0800 40 40 90
Available 24 hours, 7 days/week. Calls may be recorded and monitored

Scale: 1:2500 (When plotted at A4)



Warning: PDF designed for A4 colour print only with no page scaling



Dig Sites Area:  Line: 

 NHP Mains

National Grid House
 Warwick Technology Park
 Gallows Hill
 Warwick
 CV34 6DA

AssetProtection@NationalGrid.com

Date Requested: 27/09/2021
 Job Reference: 23378509
 Site Location: 520645 415741
 Requested by: Mr Ben Evans

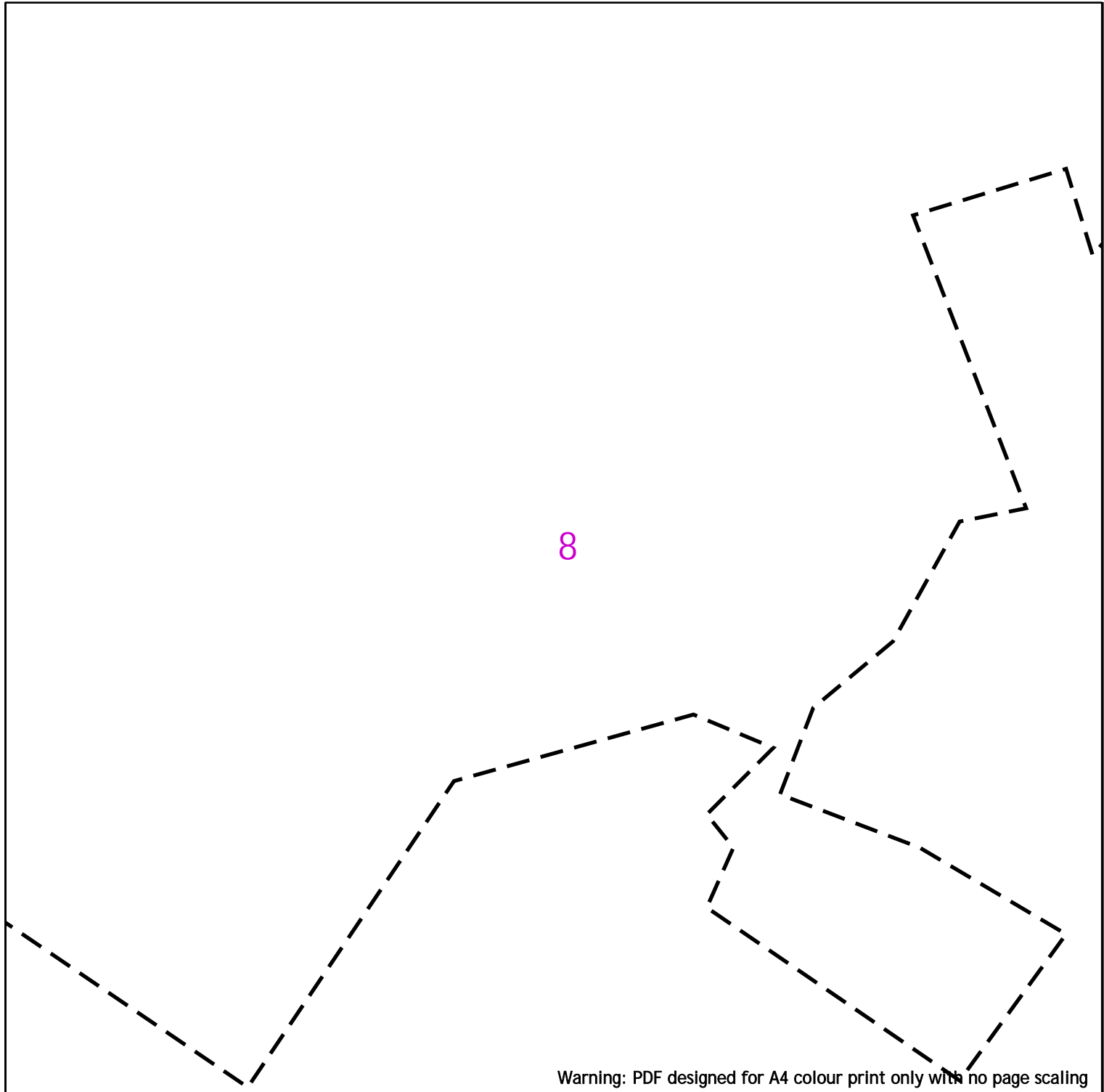
Your Scheme/Reference: LM
 100245/DoM

IMPORTANT NOTICES

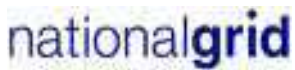
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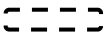
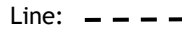
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100m

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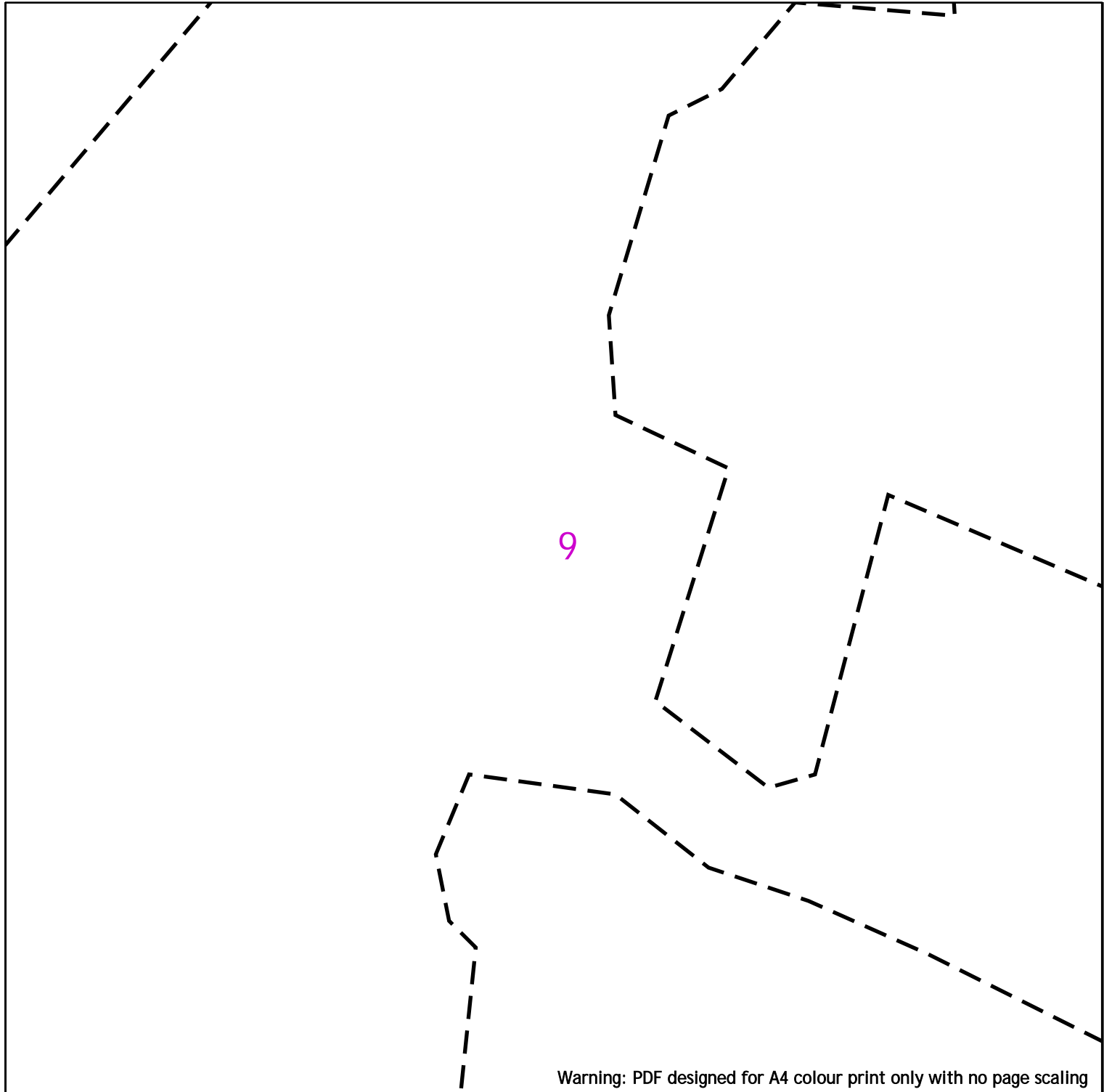
Your Scheme/Reference: LM
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100m

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10

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Dig Sites Area: [dashed box] Line: [dashed line]

[solid line] NHP Mains

National Grid House

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AssetProtection@NationalGrid.com

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Dig Sites Area: [Symbol] Line: [Symbol]

[Symbol] NHP Mains

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AssetProtection@NationalGrid.com

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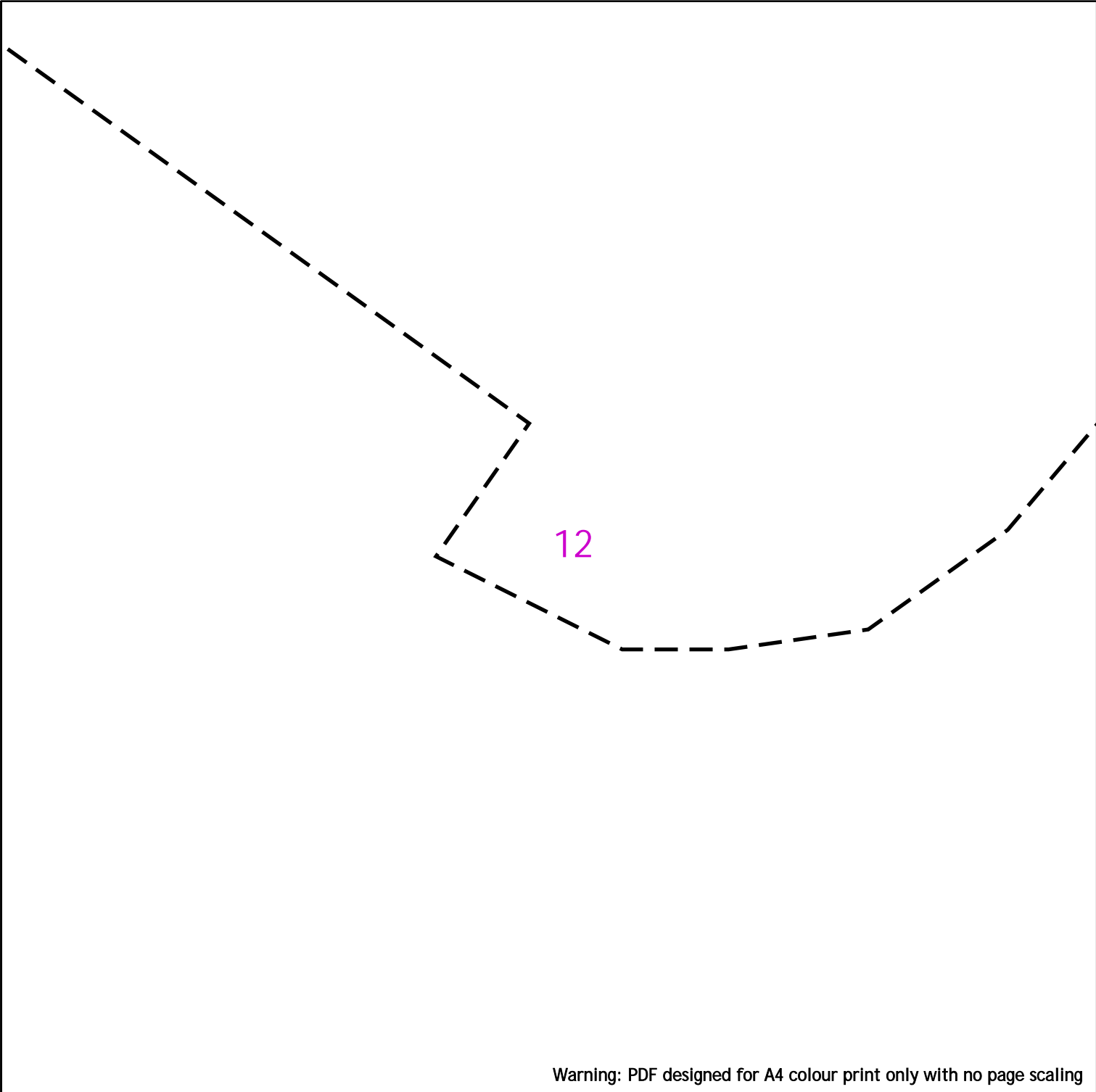
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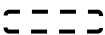

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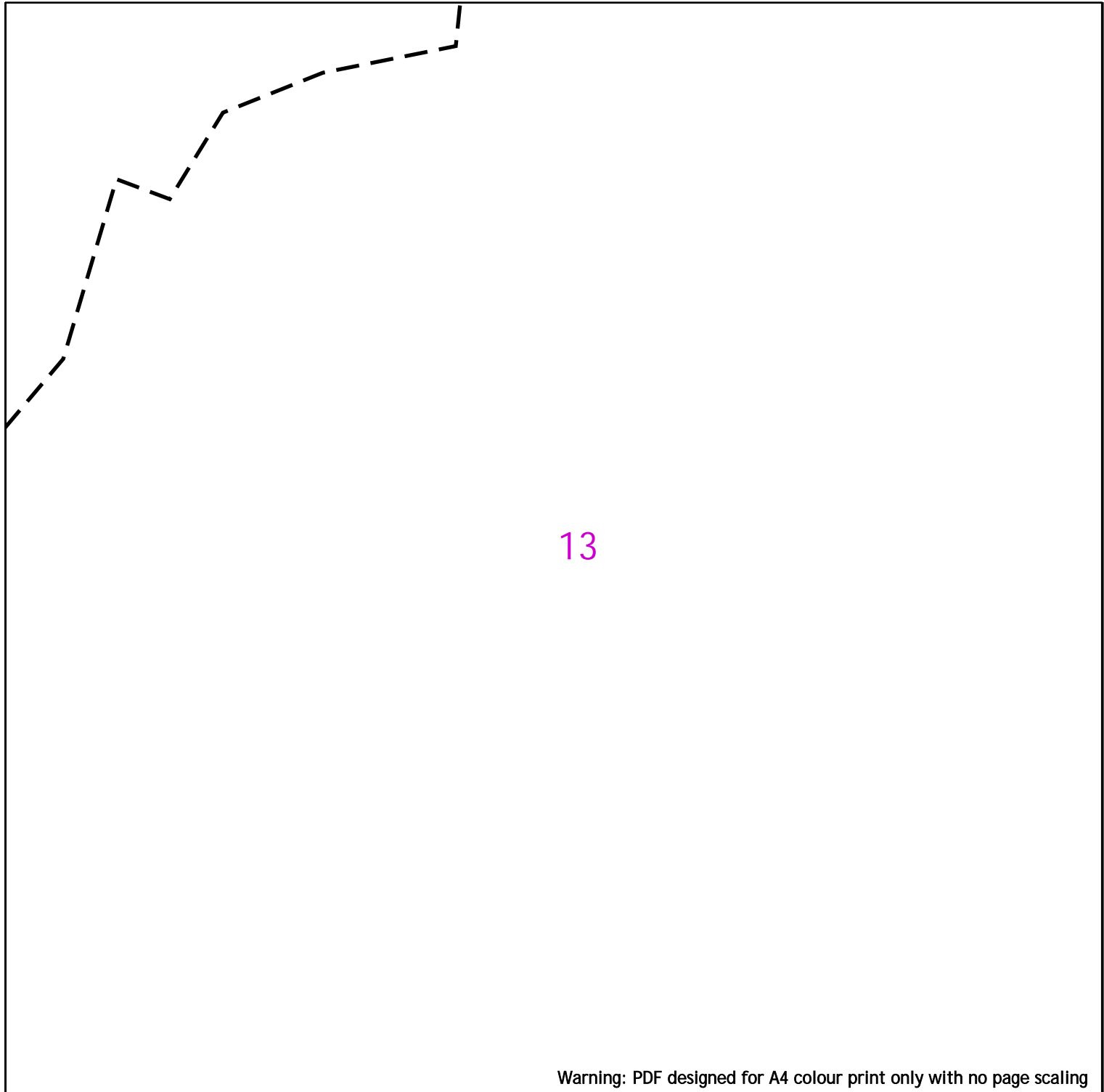
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13

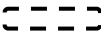

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nationalgrid

National Grid House
 Warwick Technology Park
 Gallows Hill
 Warwick
 CV34 6DA

AssetProtection@NationalGrid.com

100m

Dig Sites Area:  Line: 

 NHP Mains

Date Requested: 27/09/2021
 Job Reference: 23378509
 Site Location: 520645 415741
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[solid line] NHP Mains

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ENQUIRY SUMMARY

Received Date

27/09/2021 5:15

Work Start Date

13/10/2021

Your Reference

LM 100245/DoM

Location

Centre Point: 520645 415741

X Extent:

Y Extent:

Postcode: DN402QQ

Map Options

Paper Size: A4

Orientation: PORTRAIT

Scale: 1:2500

Real World Extents: 2012m x 1588m

Enquirer Details

Organisation Name: Atkins - Utility Solutions

Contact Name: Ben Evans

Email Address: searches.utilitysolutions@atkinglobal.com

Telephone: 01454662086

Address: The Hub, 500 Park Avenue, Aztec West, Almondsbury, Bristol, BS32 4RZ

Enquiry Type

Initial Enquiry

Activity Type

Utility Works

Work Types

Single excavations site (deeper than 1.5m)

Notes/Works Description (if supplied)

From: NRSWA <nrswa.nrswa@sky.uk>
Sent: 27 September 2021 22:07
To: Utility Solutions GDC Requests
Subject: Saved/RPA Plant Enquiry - 100245 - Site off Queens Road, Immingham - 13/10/2021



Thank you for your enquiry.

Please be advised that Sky Telecommunications Services Ltd will not be affected by your proposal.

Best endeavours have been made to ensure accuracy, however if you require further information, please contact us by email at nrswa@sky.uk.

Regards



NRSWA Department
Sky UK - Technology - Operations

 nrswa@sky.uk  +44 2070323234

From: requests.utilitysolutions@atkinglobal.com <requests.utilitysolutions@atkinglobal.com>
Sent: 27 September 2021 05:13
Cc: requests.utilitysolutions@atkinglobal.com
Subject: [EXTERNAL] Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Our Reference: 100245
Site Name: Site off Queens Road, Immingham
Works Description: Development Appraisal
Site Grid References: 520610 415720,521083 416229,519144 415638,520805 416488,520193 414952

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

From: UK OSP-Team <osp-team@uk.verizon.com>
Sent: 27 September 2021 12:29
To: Utility Solutions GDC Requests
Cc: UK OSP-Team
Subject: Saved/RPA RE: [E] Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Dear Sir/Madam

Verizon is a licensed Statutory Undertaker.

We have reviewed your plans and have determined that Verizon (Formally known as MCI WorldCom, MFS) has no apparatus in the areas concerned.

If you have any further queries please do not hesitate to get in touch.

Yours faithfully

Plant Protection Officer (GB) Email osp-team@uk.verizon.com

From: requests.utilitysolutions@atkinsglobal.com
[mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 27 September 2021 05:13
Cc: requests.utilitysolutions@atkinsglobal.com
Subject: [E] Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Our Reference: 100245
Site Name: Site off Queens Road, Immingham
Works Description: Development Appraisal
Site Grid References: 520610 415720,521083 416229,519144 415638,520805 416488,520193 414952

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the [entire site area shown within the boundary on the attached map](#). Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.

Within your response please quote our reference number and the name of the site shown above. If you do not have any apparatus in this area, please could you send written confirmation to declare that

Badwannache, Sanjana

From: Rajamohan, Ramkumar
Sent: 11 October 2021 23:23
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Please accept this email as confirmation that Vodafone: Fixed **does not** have apparatus within the vicinity of your proposed works detailed below.

Many thanks.

Plant Enquiries Team
T: +44 (0)1454 662881
E: osm.enquiries@atkinsglobal.com

This response is made only in respect to electronic communications apparatus forming part of the Vodafone Limited electronic communications network formerly being part of the electronic communications networks of Cable & Wireless UK (now re-named Vodafone Enterprise UK), Energis Communications Limited, Thus Group Holdings Limited and Your Communications Limited.

ATKINS working on behalf of Vodafone: Fixed



PLEASE NOTE:

The information given is indicative only. No warranty is made as to its accuracy. This information must not be solely relied upon in the event of excavation or other works carried out in the vicinity of Vodafone plant. No liability of any kind whatsoever is accepted by Vodafone, its servants, or agents, for any error or omission in respect of information contained on this information. The actual position of underground services must be verified and established on site before any mechanical plant is used. Authorities and contractors will be held liable for the full cost of repairs to Vodafone's apparatus and all claims made against them by Third parties as a result of any interference or damage.

IMPORTANT - PLEASE READ:

Diversions may be necessary if the existing line of the highway/railway or its levels are altered, where apparatus is affected. Where apparatus is affected and requires diversion, you must submit draft details of the proposed scheme with a request for a 'C3 Budget Estimate' to c3requests@vodafone.com. These estimates should be provided by Vodafone normally within 20 working days from receipt of your request. Please include proof of this C2 response when requesting a C3 (using the 'forward' option).



Please consider the environment before printing this e-mail

From: requests.utilitysolutions@atkinsglobal.com <requests.utilitysolutions@atkinsglobal.com>
Sent: 27 September 2021 09:43
Cc: Utility Solutions GDC Requests <requests.utilitysolutions@atkinsglobal.com>
Subject: Plant Enquiry - 100245 - Site off Queens Road, Immingham - Please respond by 13/10/2021

Our Reference: 100245
Site Name: Site off Queens Road, Immingham
Works Description: Development Appraisal
Site Grid References: 520610 415720,521083 416229,519144 415638,520805 416488,520193 414952

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Important Consumer Protection Information

This search has been produced by Landmark Information Group Ltd, Imperium, Imperial Way, Reading, Berkshire, RG2 0TD, Tel: 0844 844 9966 Fax: 0844 844 9980 Email: helpdesk@landmark.co.uk

Landmark adheres to the Conveyancing Information Executive (CIE) standards.

The Standards:

- Conveyancing Information Executive Members shall act in a professional and honest manner at all times in line with the Conveyancing Information Executive Standards and carry out the delivery of the Search with integrity and due care and skill.
- Compliance with the Conveyancing Information Executive Standards will be a condition within the Conveyancing Information Executive Member's Terms and Conditions.
- Conveyancing Information Executive Members will promote the benefits of and deliver the Search to the agreed standards and in the best interests of the customer and associated parties.
- The standards can be seen here: <http://www.conveyinfoexec.com>

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Standards.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPO.

TPOs Contact Details:

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP

Tel: 01722 333306

Fax: 01722 332296

Website: www.tpos.co.uk

Email: admin@tpos.co.uk

Landmark Complaints Procedure

If you want to make a complaint to Landmark, we will:

- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time
- Provide a final response, in writing, at the latest within 40 working days of receipt
- Liaise, at your request, with anyone acting formally on your behalf

Complaints should be sent to:

Customer Relationships Manager
Landmark Information
Imperium
Imperial Way
Reading
RG2 0TD
Tel: 0844 844 9966
Email: helpdesk@landmark.co.uk
Fax: 0844 844 9980

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs):

Tel: 01722 333306,
Email: admin@tpos.co.uk

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.